SECTION 7: TROUBLESHOOTING

7.1 GENERAL INFORMATION

The information contained in this section has been compiled from years' worth of information gathered from the field. It contains symptoms and usual causes for the most common types of problems that may occur. All available data concerning the trouble should be systematically analyzed before undertaking any repairs or component replacement.

A visual inspection is worth performing for almost all problems and may avoid unnecessary additional damage to the machine. The procedures which can be performed in the least amount of time and with the least amount of removal or disassembly of parts, should be performed first. Adherence to a routine maintenance regimen will minimize the occurrence of many common problems. Refer to **Section 6.3**, **Maintenance Schedule Table** for a typical maintenance regimen program.

Although Vanair[®] strives to anticipate situations that may occur during the operation life of the machine package, the **Troubleshooting Guide** may not cover all possible situations. Be aware that additional troubleshooting information may be found in other sources such as the Engine Operator's Manual. Should the situation remain unresolved after exhausting available sources, contact the Vanair Service Department at:

Phone: 800-526-8817 (toll free) Phone: 219-879-5100 Fax: 219-879-5335

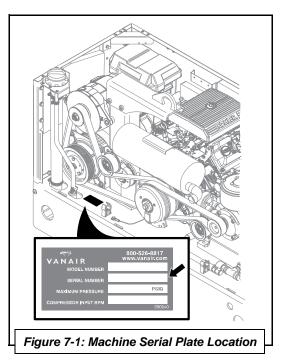
NOTE

When contacting the Vanair Service Department, please have machine serial number on hand to quickly expedite service. See *Figure 7-1* for machine serial plate location.

DO NOT operate any of the Air N Arc 300 Series All-In-One Power System's functions if there is a known unsafe condition. Disable the equipment by disconnecting it from its power source. Install a lock-out tag to identify the equipment as inoperable to other personnel to prevent accidental application.



Before starting, performing maintenance, or replacing parts, relieve the entire system pressure by opening the air tank drain valve, which will vent all pressure to the atmosphere.





Fault/Malfunction	Possible Cause	Corrective Action
	ENGINE	
Engine will not crank	Faulty battery connection.	Check for proper battery connections and battery charge.
	Battery out of power	Recharge or replace battery.
	Engine fuse blown or faulty	Check engine fuse: See Section 6.6 , Servicing the System Fuses and Circuit Breakers , and/or consult the Engine Operator's Manual.
	Machine hood shutdown safety switch prevents start-up of engine	Close hood panel or check if roof switch is faulty. See Section 1.11, Machine Canopy Access Safety Switches .
Engine will crank, but not start	Low fuel and/or oil supply	Check fuel gauge. Check engine oil level; refer to Section 6.5.13, Checking the Engine Oil . Replenish as necessary. Consult the Engine Operator's Manual for additional information on engine maintenance.
	Pinched fuel line	Replace or reroute if necessary.
	Plugged fuel filter(s)	Replace if necessary. Refer to Section 2.4 Engine , and the Engine Operator's Manua for additional information on engine maintenance.
	Low battery voltage	Recharge or replace if necessary.
		Loose connections; tighten connections.
		Dirty connections; clean connections.
	Plugged engine air filter	Replace engine air filter. Refer to Engine Operator's Manual.
	Defective oil pressure switch	Check continuity, and replace if necessary.
	Blown fuse	Check continuity, and replace if necessary. See Section 6.6, Servicing the System Fuses and Circuit Breakers , and/or consult the Engine Operator's Manual.
	Poor ground connection	Check and clean/renew connection.
	Machine belt access panel shutdown safety switch prevents start-up of engine	Close door or check if door switch is faulty. See Section 1.11, Machine Canopy Access Safety Switches.



Fault/Malfunction	Possible Cause	Corrective Action
	ENGINE (CONTINUED)	
Improper Control Operation: Engine does not speed up	Throttle solenoid stuck	Check throttle solenoid. Replace if necessary.
		Check throttle relay; replace if necessary. Refer to Section 6.6, Servicing the System Fuses and Circuit Breakers .
	Governor stuck	Free governor and lubricate if necessary.
	Fuel filter partly plugged	Replace fuel filter. Refer to Section 2.4, Engine , and the Engine Operator's Manual
Improper Control Operation:	Leak in control line	Check for leaks; replace line if necessary.
Engine does not slow down	Pressure switch out of adjustment	Adjust to proper pressure setting. Refer to Section 2.2.7, Adjustable Pressure Switch, and Section 6.5.15, Adjusting the Pressure Setting. Replace if switch continues to deviate from setting.
	Pressure switch faulty	Replace pressure switch.
	Throttle solenoid stuck	Check throttle solenoid. Replace if necessary.
		Check throttle relay; replace if necessary. Refer to Section 6.6, Servicing the System Fuses and Circuit Breakers .
	Governor stuck	Free governor and lubricate if necessary.
Engine overheats	Located too close to obstruction.	Move further from obstruction.
	Engine oil filter plugged	Replace engine oil filter. Refer to Section 2.4, Engine , and the Engine Operator's Manual.
	Low oil level	Check engine oil level; refer to Section 6.5.13, Checking the Engine Oil . Replenish as necessary. Consult the Engine Operator's Manual for additional information on engine maintenance.
	Restricted cooling air in or out	Clean engine intake grill. Refer to 6.5.12.
	Engine oil cooler plugged	Clear debris/dirt from cooler core/flush shroud. Refer to 6.5.12 .



Fault/Malfunction	Possible Cause	Corrective Action
	ENGINE (CONTINUED)	
Engine stops during operation	Low oil level	Check engine oil level; refer to Section 6.5.13, Checking the Engine Oil . Replenish as necessary. Consult the Engine Operator's Manual for additional information on engine maintenance.
	Engine shutdown switch activated	Confirm that access door is properly in place. Replace faulty engine shutdown switch; see Section 1.11, Machine Canopy Access Safety Switches .
	Low fuel	Check fuel gauge. Fill as necessary.
Engine will not throttle up for various functions	Faulty throttle solenoid	Check throttle solenoid; replace if necessary.
		Check throttle relay; replace if necessary. Refer to Section 6.6, Servicing the System Fuses and Circuit Breakers .
Gradual loss of engine power	Contaminated fuel	Draw and replace fuel supply.
	Wrong fuel type fill	Use only gasoline—do not use E85, etc. Refer to Engine Operator's Manual for information on engine fuel type to use.
	Engine air filter contaminated	Check air filter. Replace if necessary (refer to the Engine Operator's Manual).
	Fuel filter(s) contaminated	Check fuel filters. Refer to Section 2.4, Engine , and the Engine Operator's Manual for additional information on engine maintenance.
	vapor lock	Machine overloading. Allow to cool.
		Refer to overheating section in this Troubleshooting Guide.
For additional informati	on concerning an engine problem, co	onsult the Engine Operator's Manual.
	COMPRESSOR	
Compressor overheats This will cause a compressor shutdown and compressor fault light to turn on. Before restarting the compressor, determine the cause for overheating.	Low compressor fluid level	Check oil level and refill to proper level if necessary (ensure machine is parked on a level surface). Refer to Section 6.5.3, Checking the Compressor Oll .



Fault/Malfunction	Possible Cause	Corrective Action
	COMPRESSOR (CONTINU	JED)
Compressor overheats	Defective switch	Replace switch.
This will cause a compressor shutdown and compressor fault light to turn on. Before	Obstructed fluid cooler	Clear debris/dirt from cooler core/flush shroud.
restarting the compressor, determine the cause for	Obstructed cooler fins	Clear/clean if required. Refer to Section 6.5.12 .
overheating (continued)	Insufficient air flow over cooler	Check for obstructions (frame, body, etc.) to cooling air flow.
	Compressor oil filter plugged	Replace filter; refer to Section 6.5.4, Replacing the Compressor Oil Filter Element.
	Input rpm too high	Adjust to proper setting; refer to Section 6.5.14, Adjusting the Engine Speed , and the Engine Operator's Manual.
	Fan not operating	Check fan fuse for continuity, and replace i necessary. See Section 6.6, Servicing the System Fuses and Circuit Breakers .
		Check fan switch for continuity. Replace if necessary.
		Check fan motor.
		Check fan relay for continuity. Replace if necessary.
		Check all electrical connections and lines; clean/renew connections where needed.
Compressor shuts down with air demand present	Compressor temperature switch	Check for loose wire; verify wire connections.
		Faulty temperature switch. Replace switch.
	Restricted cooling air intake	Reposition machine.
	Fan not operating	Check fan fuse for continuity, and replace i necessary. See Section 6.6, Servicing the System Fuses and Circuit Breakers .
		Check fan switch for continuity. Replace if necessary.
		Check fan motor.
		Check fan relay for continuity. Replace if necessary.



Fault/Malfunction	Possible Cause	Corrective Action
	COMPRESSOR (CONTINUE	D)
Compressor shuts down with air demand present (continued)	Fan not operating (continued)	Check all electrical connections and lines; clean/renew connections where needed.
	Compressor oil filter plugged	Replace filter; refer to Section 6.5.4, Replacing the Compressor Oil Filter Element .
	Soiled cooler core	Clean cooler core.
	Internally contaminated cooler core	Consult the Vanair Service Department for assistance in cleaning/flushing the cooler core.
	Defective engine oil pressure switch	Replace engine oil pressure switch. Refer to the Engine Operator's Manual.
Compressor will not build up pressure	Compressor system is not receiving enough operating power	If running more than one function simultaneously, turn off competing function.
	Air demand too high	Check for leaks and take corrective action.
		Check air tools for wear, damage, or malfunctions. Replace or repair.
	Compressor capacity too low to accommodate demand	Substitute larger capacity compressor system.
	Compressor air filter plugged	Check air filter. Replace if necessary; refer to Section 6.5.1, Compressor Air Filter .
	Pressure switch out of adjustment	Reset pressure switch. Refer to Section 2.2.7, Adjustable Pressure Switch, and Section 6.5.15, Adjusting the Pressure Setting. Replace if switch continues to deviate from setting.
	Belt(s) slipping	Re-situate and adjust belt tension, or replace belt if necessary. Consult Section 6.5.16, Replacing and Re-tensioning the Serpentine Belts
	Defective pressure switch	Replace pressure switch.
	Engine governor stuck	Free governor and lubricate if necessary. Consult the Engine Operator's Manual.
	Faulty throttle solenoid	Check throttle solenoid; replace if necessary.
		Check throttle relay; replace if necessary. Refer to Section 6.6, Servicing the System Fuses and Circuit Breakers .

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Fault/Malfunction	Possible Cause	Corrective Action
	COMPRESSOR (CONTINUED))
Compressor system over- pressures This condition will cause a compressor shutdown, and a fault light will turn on. Before	Pressure switch setting too high	Reset pressure switch. Refer to Section 2.2.7, Adjustable Pressure Switch, and Section 6.5.15, Adjusting the Pressure Setting. Replace if switch continues to deviate from setting.
restarting the compressor, determine the cause of the over- pressure.	Pressure switch malfunction	Check for operation/damage: repair or replace.
	Unload solenoid valve defective	Rebuild or replace solenoid valve. Refer to Section 6.5.8 .
	Leak in air control line	Check for leaks and take corrective action.
	Damaged/kinked control line	Check line for damage (wear, kinks, etc.). Re-route, re-tie or replace if necessary (refer to <i>Appendix A.6, Hose Installation</i> <i>Guide</i> for assistance in running or checking hose lines).
	Restriction in control line	Clean if soiled; if ice is present, clear and remove.
	Control line connections are not properly seated/poor connection quality	Check lines for proper seating/ensure line ends have been cut cleanly and are square (DO NOT use wire cutters: use a loom cut- ting tool or a clean, sharp razor blade).
	Inlet valve Teflon "O" ring popped out of groove	Replace "O" ring: Refer to Section 6.5.2, Repairing the Air Inlet Valve. Order inlet valve repair kit—see Table 9A: Recom- mended Spare Parts List.
	Inlet valve piston is stuck in down posi- tion.	Check for proper operation with an auxiliary air source—replace or rebuild inlet valve. Consult Section 6.5.8 .
	Compressor shaft seal is leaking	Replace shaft seal with available kit. Refer to Section 6.5.7 .
	Minimum pressure/check valve is malfunctioning	Rebuild or replace check valve: Refer to Section 6.5.11 ; order check valve repair kit—see Table 9A: Recommended Spare Parts List .
	Pressure gauge is malfunctioning	Check for proper operation with an auxiliary air source. Replace if necessary.
		Check pressure gauge function/control line routing: adjust, repair or replace as necessary.



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Fault/Malfunction	Possible Cause	Corrective Action
	COMPRESSOR (CONTINUED)
Compressor system over-	Defective safety valve	Replace safety valve.
pressures (continued) This condition will cause a compressor shutdown, and a	Plugged coalescer	Replace coalescer. Refer to Section 6.5.6, Replacing the Spin-on Air/Oil Coalescer.
fault light will turn on. Before restarting the compressor, determine the cause of the over- pressure.	Pressure switch setting too high, or switch is malfunctioning	Adjust pressure switch setting. Refer to Section 2.2.7, Adjustable Pressure Switch, and Section 6.5.15, Adjusting the Pressure Setting. Replace if switch continues to deviate from setting.
No service air output	If equipped, OSHA valve/velocity fuse, not functioning properly	Reset or replace OSHA valve.
	Clutch malfunctioning	Check clutch. Replace if necessary.
	Wiring	Check wiring: Loose—secure ; faulty—replace.
	Fuses and/or relays	Check fuses and relays for continuity. Replace if necessary.
	Belt(s)	Belt(s) out of position or malfunctioning. Consult Section 6.5.16 , and its sub- sections.
Low service air output	Clogged compressor air filter	Check air filter. Replace if necessary; refer to Section 6.5.1, Compressor Air Filter .
	Solenoid valve sending continuous signal to inlet valve	Rebuild or replace solenoid valve if defective. Refer to Section 6.5.8 .
	Incorrect compressor speed	Adjust speed. Refer to Section 6.5.14.
Compressor stalls	Pressure switch setting too high	Adjust pressure switch setting. Refer to Section 2.2.7, Adjustable Pressure Switch, and Section 6.5.15, Adjusting the Pressure Setting. Replace if switch continues to deviate from setting.
	Speed is set too low	Check to see if compressor goes to high speed.
System operating pressure below specified minimum	Air demand too high	Check air tools for wear, damage, or malfunctions. Replace or repair.
	Compressor capacity too low to accommodate demand	Substitute larger capacity compressor system.



Fault/Malfunction	Possible Cause	Corrective Action
	COMPRESSOR (CONTINUED)
System operating pressure below specified minimum (continued)	System leaks or is damaged	Inspect for leaks. Repair and/or replace damaged parts as necessary. Use Section 9, Illustrated Parts List to visually confirm, identify any part that needs to be replaced before ordering part.
	Pressure switch set too low/ malfunction	Adjust pressure switch setting. Refer to Section 2.2.7, Adjustable Pressure Switch, and Section 6.5.15, Adjusting the Pressure Setting. Replace if switch continues to deviate from setting.
	Input rpm too low	Adjust to proper setting.
	Inlet valve Teflon "O" ring popped out of groove	Replace "O" ring: Refer to Section 6.5.2, Repairing the Air Inlet Valve . Order inlet valve repair kit—see Table 9A: Recom- mended Spare Parts List .
	Inlet valve piston stuck in down posi- tion.	Check for proper operation with an auxiliary air source—replace or rebuild inlet valve.
	Leaking compressor shaft seal	Replace shaft seal with available kit. Refer to Section 6.5.7, Repairing the Compres- sor Shaft Seal. Order shaft seal kit—see Table 9A: Recommended Spare Parts List
	Soiled inlet valve	Remove valve and clean piston. Refer to Section 6.5.2, Repairing the Air Inlet Valve. Order inlet valve repair kit—see Table 9A: Recommended Spare Parts List.
	Inlet valve fails to open	Repair/replace inlet valve. Refer to Sectior 6.5.2, Repairing the Air Inlet Valve . Order inlet valve repair kit—see Table 9A: Recommended Spare Parts List .
	Inlet valve frozen	Repair/replace inlet valve. Refer to Sectior 6.5.2, Repairing the Air Inlet Valve . Order inlet valve repair kit—see Table 9A: Recommended Spare Parts List .
Excess amount of oil in air discharge	Machine not on level surface	Move machine to level surface.



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Fault/Malfunction	Possible Cause	Corrective Action
	COMPRESSOR (CONTINUED)
Excess amount of oil in air discharge (continued)	Compressor oil level too high	The correct oil level is the half-way mark on the dipstick with the compressor shut down, and the machine on a level surface. Drain excess oil to correct level.
		Tank not positioned with the drain at its lowest point. Reposition machine. NOTE: machine must be operated while on a level surface in order for proper compressor oil circulation throughout the system.
	Coaleser element plugged or damaged	Replace the coaleser element. Consult Sec tion 6.5.6, Replacing the Spin-on Air/Oil Coalescer. Order replacement coalescer element—see Table 9A: Recommended Spare Parts List.
Excessive moisture in the compressed air	Moisture accumulating in air tank	Drain water from air tank. Refer to Section 6.5.9, Draining the Air Tank.
Compressor system fails to build-	Service valve is open	Close service valve.
up pressure	Pressure gauge is malfunctioning	Check pressure gauge function/control line routing: adjust, repair or replace as necessary.
		Check for proper operation with an auxiliary air source. Replace if necessary.
	Inlet valve Teflon "O" ring popped out of groove	Replace "O" ring: Refer to Section 6.5.2, Repairing the Air Inlet Valve . Order inlet valve repair kit—see Table 9A: Recom- mended Spare Parts List .
	Inlet valve piston stuck in down posi- tion.	Check for proper operation with an auxiliary air source—replace or rebuild inlet valve.
	Discharge piping leaks	Tighten connections; replace faulty piping.
	Leaking compressor shaft seal	Replace shaft seal with available kit. Refer to Section 6.5.7, Repairing the Compres- sor Shaft Seal. Order shaft seal kit—see Table 9A: Recommended Spare Parts List
	Soiled inlet valve	Remove valve and clean piston. Refer to Section 6.5.2, Repairing the Air Inlet Valve. Order inlet valve repair kit—see Table 9A: Recommended Spare Parts List.



Fault/Malfunction	Possible Cause	Corrective Action
	COMPRESSOR (CONTINUED)
Compressor system fails to build- up pressure (continued)	Inlet valve fails to open	Repair/replace inlet valve. Refer to Section 6.5.2, Repairing the Air Inlet Valve. Order inlet valve repair kit—see Table 9A : Recommended Spare Parts List.
	Inlet valve frozen	Repair/replace inlet valve. Refer to Section 6.5.2, Repairing the Air Inlet Valve . Order inlet valve repair kit—see Table 9A: Recommended Spare Parts List .
Compressor relief valve opening	Safety switches not operating (these should shut down the compressor before the relief valve opens)	Check pressure safety switch/control box. Replace if necessary.
	WELDER	
Welder and/or battery charger behave erratically	Connection cables or receptacles are soiled/contaminated	Check for twisted cables and/or soiled/ contaminated or loose receptacle connections.
		Untwist and/or straighten out any suspected cable tensions. Carefully wipe off any contaminants to receptacle connectors before re-connecting. Replace any worn or damaged cables or receptacles. Contact Vanair [®] Mfg., Inc. Service Department if behavior persists.
	Welding function is not drawing enough operating power	If running more than one function simultaneously, turn off competing function.
No welder output	Fuse at welder field blown	Replace the welder field fuse. Refer to Section 6.6, Servicing the System Fuses and Circuit Breakers
Display not working	Loose or faulty wiring	Check wiring: Loose—secure ; faulty—replace.
Lights do not turn off	Battery charge low	Flip AC generator switch to bring engine to high rpm, and charge battery.
	AC GENERATOR	
No AC generator output	Serpentine belt out of position or malfunctioning	Re-situate and adjust belt tension, or replace belt if necessary. Consult Section 6.5.16, Replacing and Re-tensioning the Serpentine Belts . Order replacement belt—see Table 9A: Recommended Spare Parts List .



7.2 TROUBLESHOOTING GUIDE		
Fault/Malfunction	Possible Cause	Corrective Action
	AC GENERATOR	
No AC generator output (continued)	Loose or faulty wiring	Check wiring: Loose—secure ; faulty—replace.
	Circuit breaker blown	Replace the circuit breaker. Refer to Section 6.6, Servicing the System Fuses and Circuit Breakers
Low AC voltage	Engine speed too low for demand	Adjust speed control. Consult Section 6.5.14, Adjusting the Engine Speed , and the Engine Operator's Manual.
High AC voltage	Engine speed too high for demand	Adjust speed control. Consult Section 6.5.14, Adjusting the Engine Speed , and the Engine Operator's Manual.

